

hobbs distributing
4000 Northfield Way, Suite 600
Roswell, GA 30076
800.370.1153
770.518.1153
770.518.1127 fax

Dealer Application

Your Billing Name and Address

Full Legal Name

dba (doing Business as)

Address

City, state, zip

Telephone

fax

e-mail

Shipping Address

Please circle one: Commercial or Residential

Name

Address

City, state, zip

Telephone

fax

e-mail

Your Company's Legal Description

Corporation

Partnership

Proprietorship

Contact Name

Year Founded
Purchases

Total Annual Sales

Estimated Annual

Type of Business

Audio/Video Specialist Custom Installer Commercial Sound Contractor

Payment information: COD or Credit Card

MC VISA American Express

Credit Card # _____

Exp. Date _____

Billing Address _____

Top 3 Electronic lines:

Top 3 Speaker lines:

Top 3 Multi-room Distribution system lines:

Top 3 Video lines:

hobbs distributing

Policies & Procedures

770.518.1153 • www.hobbsdist.com • Fax 770.518.1127

Ordering

Telephone orders may be placed Monday through Friday, 9am through 5:00pm. Walk in purchases may also be picked up at our facility conveniently located in Roswell, Georgia during these same hours. Faxed purchase orders may be sent 24 hours a day via our fax line at 770.518.1127.

Payment

We accept VISA, MasterCard, and American Express for all purchases. COD/Cash/Checks are required for all other methods of payment. Returned checks are subject to a \$50 service fee plus the amount of the check.

Shipping

Hobbs Distributing will ship your order the same day via UPS Ground service when orders are in house by 2:00 pm. Heavy, oversize, or items that require special handling will be sent motor freight. Contact your sales representative for more information. UPS Early AM, Red, Blue, and Orange label services are available for an additional charge.

Freight

Unless otherwise noted the dealer will be responsible for all freight, fees, and insurance charges incurred.

Drop Shipments

Hobbs Distributing will facilitate the drop shipment of products from the factory to your business provided the particular Vendor permits it. All drop shipments must be prepaid in full including all applicable freight charges. No CODs are accepted.

Damage

All shipping damage must be reported to Hobbs Distributing within 48 hours of receipt. While Hobbs Distributing takes great care to properly inspect and pack your order prior to shipment, damage may occur in transit to you. It is imperative when you receive a package with visible carton damage, it must be inspected immediately and the damage noted with the carrier. If a product has been damaged in transit a claim must immediately be made with the freight carrier. Failure to do so may result in the carrier refusing to honor the claim.

Defective

If a product arrives Damaged on Arrival (DOA), you will be eligible for either an exchange or warranty repair as determined by the vendors' published DOA policies. You must contact Hobbs Distributing for an RA number prior to returning the defective product. No defective claims will be honored after 30 days from the date of invoice.

Discrepancies

Hobbs Distributing is extremely proud of our shipping accuracy. We shipped thousands of packages last year with an overall picking accuracy of over 99%. However, mistakes are made. If you receive a shipment with a discrepancy, please contact us immediately. We will arrange to return the incorrect product and expedite your fulfillment order. All

shipping discrepancies must be reported within 48 hours of the shipment arrival date (as determined by package tracking).

Refused Orders

All refused orders are subject to a 15% restocking fee plus all applicable freight charges.

Stock Returns

All unopened, factory sealed boxes may be returned to Hobbs Distributing within 30 days from the date of invoice. A 15% restocking fee will be applied to the return of the unopened products. The restocking fee will be waived if a 1 for 1 offsetting order is placed at the time of the return. All opened boxes will be assessed a 20% restocking fee plus the cost for any missing packing materials, manuals, remotes, or other supplied accessories. The dealer will prepay the freight back to Hobbs Distributing. All returns require an RA number. No returns will be accepted without an RA number.

Special Orders

Hobbs Distributing is pleased to accommodate special orders for items not normally stocked. We will require a non-cancelable purchase order plus prepayment prior to placing the order with the vendor. By their unique nature, special order items may not be returned.

Advertising & Resale

Products purchased from Hobbs Distributing may not be advertised or sold through any electronic media (i.e. Internet), Mail Order, or other electronic or printed media without prior written permission from Hobbs Distributing. All products are to be installed directly by the dealer or sold expressly to the end user.

Disclaimer

Buyer assumes all responsibility for the proper selection, design, installation, operation, and maintenance of all the merchandise provided by Hobbs Distributing. Hobbs Distributing will not be held liable for any damage due to mishandling, improper installation, or incorrect maintenance, including but not limited to loss of profits by buyer.

Hobbs Distributing takes great care to ensure the accuracy of the information contained within its printed and electronically published catalogs, literature, price list and other publications. All specifications, terms and conditions, availability, model changes, and pricing are subject to change without notice.

Please include a copy of your resale tax certificate.

Name

Title

Date